



International Travel Insurance Program

Risk Management



BACKGROUND



**INSURANCE COVERAGE
AND SERVICES
HIGHLIGHTS**



**IMPORTANT
DOCUMENTS**



Context and Background

LSU Background

Who: Persons on approved University travel
LSUAM, LSUAG, LSUA, LSUE, LSUS, LSUHSC-NOLA, LSUHSC-Shreveport, Pennington

What: Global Assistance Services

- Medical Assistance (Guarantee of Payment, Medical Monitoring)
- Medical Transportation (Medical Evacuation, Repatriation of Remains)
- Emergency Travel (Emergency Return Home, Reuniting Services)
- Travel Assistance (Translator Referral, Lost Luggage Assistance)
- Security Assistance (Custom Travel Risk Briefs)
- Security Transportation (Political and Natural Disaster Evacuation)

International Medical Expense Coverage

- Accident and Sickness
- Accidental Death and Dismemberment
- Personal Accident



WORLDWIDE REACH. HUMAN TOUCH.

2016



July 1, 2022



Insurance Coverage and Services Highlights

Employees/Faculty	Students	Guest*
Includes personal deviation of no more than 7 day(s).	Includes personal deviation of no more than 7 day(s).	Approved University Travel (Authorization to Travel for Non-Worker - AS-516)

LSU Insurance Coverage

Benefits	Limits
Emergency Medical	\$500,000
Medical Expense (Accident or Sickness)	\$250,000 (\$3,000 for accidental dental emergencies)
Emergency Medical Evacuation	\$500,000
Security Evacuation	\$100,000
Repatriation of Remains	\$100,000
Emergency Reunion	\$12,500 when hospitalized for more than 3 days, per Insured Person, per event
Trip Cancellation, Delay, or Interruption	\$2,500 (\$5,000 for interruption)

Benefits	Limits
Ambulance transportation	100% of customary charges if in connection with a covered injury/illness
Mental Health Disorder	\$20,000
Loss of personal belongings	Up to \$1,000, Max \$100 per article
Loss of checked in Luggage	\$500
Luggage Delay	\$200
Lost Documents or Money	\$200
Quarantine Coverage	Up to \$5,000 combined limit per insured person/traveler. -Return of Travel Companion: Up to \$1,500 included under CSL -Hotel Stay: Up to 14 days or \$2,500 included under CSL -Food Costs: Up to \$50 per day for 14 days included in CSL -Change Fee/Airfare: Up to \$1,000 difference in air fare included under CSL



Accessing Important Documents

LSU Office of Risk Management

- Claims Reporting ▾
- Insurances ▾
- Travel ▾
- Programs ▾
- Agreements ▾
- Forms ▾
- Policies ▾
- Vehicles
- Contact Us ▾



COVID-19 INFORMATION

- [LSU Coronavirus Updates & Information](#)
- [CoVid-19 and Workers' Compensation Benefits](#)
- [Workers' Compensation Benefits while Working from an Alternative Work Site](#)

Who We Are

The Office of Risk Management is responsible for administering the University's risk management and insurance programs. This includes insurance and self-retained financing covering property, liability risks, and workers compensation.

QUICK LINKS

[FLOOD CONTROL KITS](#)

[INTERNATIONAL TRAVEL](#)

[STUDENT ACCIDENT AND TRAVEL INSURANCE FORMS](#)

[WORKERS COMPENSATION](#)

RESOURCES

[ON CALL INTERNATIONAL INSURANCE AND SERVICES](#)

[ON CALL INTERNATIONAL INSURANCE COVERAGE POLICY](#)

[ON CALL INTERNATIONAL PRE-DEPARTURE RESOURCES](#)

GLOBAL ASSISTANCE & INSURANCE PROGRAM

Louisiana State University




Welcome to On Call International! This plan provides the services and benefits you need to prepare for your destination as well as to help you with any problems you encounter while you are traveling or on assignment.

Before you depart...

- Contact On Call with any pre-travel health or security questions
- Closely review your [full plan description](#)
- Save On Call Contact information in your mobile phone

While abroad... You can contact the On Call International 24/7 Global Response Center from anywhere in the world to reach an assistance coordinator who is ready to help you with your crisis, no matter how big or small.

PLAN ID CARD:

 GLOBAL ASSISTANCE & INSURANCE PROGRAM	Organization Name Louisiana State University	Policy Number 22INT07021	
	Plan Type Medical, Travel and Security Assistance International Medical Expenses	Organization Name Louisiana State University	
Plan Type Medical, Travel and Security Assistance International Medical Expenses		Policy Number 22INT07021	
Plan Type Medical, Travel and Security Assistance International Medical Expenses		Plan Type Medical, Travel and Security Assistance International Medical Expenses	

If you need Medical, Security or Travel assistance, regardless of the nature or severity of your situation, **contact On Call 24 hours a day:**

Call collect from anywhere in the world: +1 603-328-6396 Call toll free from US or Canada 1 833-425-5104	Email: mail@oncallinternational.com Text only number: 603-945-0103 24/7 Live Chat: www.oncallinternational.com/chat/direct
---	--

Global Assistance Services involving transportation must be paid and arranged by On Call; no claims for reimbursement of transportation will be considered.

See your **Plan Description** for full terms and Conditions of the services and benefits offered in your plan.

On Call International
11 Manor Parkway | Salem, NH 03079, USA
A member of the **Tokio Marine HCC** group of companies

- Virtual ID cards
- Online resources
- Registration

Questions? Comments?

Zelena Williams
Travel-insurance@lsu.edu
LSU Office of Risk Management